

INFORMATION

Dear customers,

The currently low incidence values are allowing us to expand the scope of our personal consultation services.

In order to prevent the coronavirus from spreading, there are some binding rules that we must all follow. We all have the common goal of avoiding new infections by protecting each other. We have made a list of the most important rules for you and our employees:

- Personal consultations will be possible only with prior appointments.
- Come to your appointment alone if at all possible – to avoid contact, as few people as possible should visit us.
- Therefore please also do not come to your appointment before the agreed time. If you are late, please contact us by telephone. In this case we will try to postpone your appointment.
- You will only be allowed to visit the Jobcenter while wearing a surgical mask or an FFP2 mask. The rules here are the same as for shopping.
- Please disinfect your hands when entering our premises at one of the stations provided!
- Please provide us with your current contact details in the entrance area. We need these contact details so we can inform you and others about chains of infection if necessary. Unfortunately, we cannot advise you without this information. If it turns out that an infected person was in the Jobcenter at the same time as you, we will inform you immediately.
- Please always keep a sufficient distance (at least 1.5 m) from other people.
- Please avoid touching anyone (e.g. shaking hands).
- Please cough/sneeze into your elbow or a tissue, which must be immediately disposed of in a closed bin.

Of course, all employees of Jobcenter Wuppertal AöR will also comply with these rules. We have set up specially equipped offices for all appointments to minimise the mutual risk of infection.



Thank you
for your
cooperation!

Stay safe!

Your Jobcenter Wuppertal